



Corona Virus Service Visit Guidelines

- Please do not attend dealership if you have any Coronavirus Symptoms (please refer to Government Website) or have come into contact with someone diagnosed with Coronavirus Symptoms within the last 14 days.
- Please adhere to social distancing rules by always keeping 2 metres apart from others when on the Budgen Motors site or in the showroom.
- Please attend the dealership at your allocated appointment time.
- Please leave your locking wheel nut key on passenger seat if applicable.
- When you enter the showroom please follow the marked path around reception to the Service desks.
- We have provided a 'no contact' booking in area and a tray with all your required paperwork, corresponding to the number given out in your booking email. Your vehicle keys are to be left in the tray provided and service will talk you through your paperwork. If possible and for security, please do not have any other keys on your key chain (such as house keys)
- For those being supplied with a courtesy car, a form will be provided in a designated area. Please read & sign the form as highlighted.
- Anti-bacterial wipes will be supplied at reception to clean contact surfaces on courtesy cars if you wish. Please only use a reasonable amount to clean the surfaces you will touch when you drive the car
- Payment for any service/repairs can be via chip & pin or Bank transfer prior to collection if requested.
- On completion of repairs you will be contacted to confirm a collection time. Please do not arrive at the dealership without an allotted collection time.

Thank you in advance for your patience and assistance in keeping yourself & our team safe.